

**Policy Directive pursuant to the Health Insurance Law (No 11 of 2013) of the Emirate of Dubai**  
**Policy Directive Number 03 of 2014 (PD 03/2014)**

Subject of this Policy Directive	Healthcare Providers' Price Regulation (HPPR)
Applicability of this Policy Directive	This Directive applies to all parties involved in providing healthcare services (hospitals, clinics, polyclinics, laboratories and radiology centers), except pharmacies, in the Emirate of Dubai (including its Free Zones) and those who are enrolled as providers on the eClaims platform
Purpose of this Policy Directive	To specify the characteristics of the healthcare provider price regulation model for 2015 and to outline how it will evolve in line with developments in the health insurance market
Authorized by	Dr. Haidar Yousuf, Director Health Funding Department, Dubai Health Authority
Drafted by	Health Funding Department
Publication date	10 December 2014
This document replaces	Not applicable
This document has been replaced by	Not applicable
Effective date of this Policy Directive	Immediately upon publication
Grace period for compliance	Not applicable

**Objectives of this Policy Directive**

- Indicate to the market that Dubai government is developing and implementing a price regulation model for health care providers for 2015 and beyond
- Communicate to the health sector the components of the healthcare provider price regulation model (HPPR)
- To support healthcare providers by promoting a sustainable environment enabling them to provide quality healthcare services to the community

**Description of healthcare provider price regulation (HPPR) model**

The Health Insurance Law 11 of 2013 of Dubai was established by UAE Vice President, Prime Minister and Ruler of Dubai His Highness Sheikh Mohammed bin Rashid Al Maktoum to support the Dubai health sector in providing affordable and accessible healthcare to the community.

An important building block in the implementation of health insurance in Dubai is to establish a Price Regulation Model to regulate and standardize the Dubai healthcare services market. The model is built so healthcare providers continue to retain the responsibility of setting their respective prices, but within set parameters. The HPPR model has been developed based on the current market prices and overall inflation, as indicated for the year by the Dubai Statistics Center (DSC).

Implementation of the HPPR in the Dubai health sector will be completed using a phased approach to give healthcare providers the support required to move into a regulated market.

**Which facilities will the HPPR model be applied to?**

This model will apply to all healthcare facilities licensed by DHA and Dubai Healthcare City, except pharmacies and optical. These include the Dubai based hospitals, clinics, polyclinics and diagnostic centers (such as laboratories and radiology centers) as well as all other providers enrolled on eClaimlink.

### What is the HPPR model for 2015?

The first step introduces the HPPR model into the healthcare services market and sets performance based parameters which need to be satisfied in order for healthcare providers to request an increase in their gross prices up to 4.22%, the overall inflation rate for 2014 as stated by DSC.

This will apply to healthcare provider prices for the year 2015. All healthcare providers in Dubai and registered on eClaimLink must obtain approval from DHA prior to increasing their gross prices. Any negotiations that are conducted between insurance companies and healthcare providers must be based on the DHA approved gross price list

### Evolution of the HPPR model

The model will evolve with the development of the health insurance system in consultation with key stakeholders, including, but not limited to, healthcare providers, Health insurance companies, TPAs, and key entities involved in health insurance activities, in the private and government sectors. It will present a robust and detailed approach to the current and future states of healthcare services prices through following the below development steps:

- Current state analysis, which will include meetings with specific stakeholders in government and the private sector to understand current practices in the pricing of their services
- Roundtable discussion, with subject matter experts/specialists and market stakeholders to develop the model
- Detailing the comprehensive HPPR for implementation

### When will the HPPR model to be implemented?

The model will be implemented in 2015 and will evolve as stated above

### The benefits of the HPPR model

The HPPR model will provide a stable environment that will benefit from an insurance based, guaranteed funding system for healthcare in Dubai which in turn will foster an environment attractive to investors in high quality healthcare facilities