

**Procedural Notice pursuant to the Health Insurance Law (No 11 of 2013) of the Emirate of Dubai**  
**Procedural Notice Number 2 of 2016 (PN 02/2016)**

Subject of this Procedural Notice	Payment Model for Healthcare Services in Dubai - 2017
Applicability of this Procedural Notice	This notice applies to all parties involved in providing healthcare services in the Emirate of Dubai (hospitals, clinics, polyclinics, laboratories and radiology centers), except pharmacies, are licensed by DHA or MoH, and those who are enrolled as providers in the eClaimLink platform.
Purpose of this Procedural Notice	To specify the characteristics of the interim price regulation model and the criteria which healthcare providers will be required to fulfill in order to implement for change in their respective price lists for 2017
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Drafted by	Altijani Hussin, Health Economics Consultant
Publication date	<b>5<sup>th</sup> December 2016</b>
This document replaces	Not applicable
This document has been replaced by	Not applicable
Effective date of this Policy Directive	Immediately upon publication
Grace period for compliance	Not applicable

#### Objectives of this Procedural Notice

- To notify all interested parties of the procedure to be followed to increase prices for healthcare services.

#### Preamble

Dubai Health Authority had announced the price regulation of healthcare services in Dubai in 2015. This announcement is aligned to the mandate expressed in the Dubai Health Insurance Law 11 of 2013, decreed by HH Sheikh Mohammed bin Rashid Al Maktoum, Deputy President and Prime Minister of UAE and Ruler of Dubai.

In requesting to qualify for an increase in 2017 prices of healthcare services, providers must have a clear understanding of the impact on their patients in relation to access and quality of healthcare they deliver. We encourage applications only from those providers who focus on operational efficiency, quality of care and can demonstrate a sound financial argument to be able to justify their application.

Aligned to the mandate, and with the Executive Council decision Number 21 for 2016, DHA has established a maximum percentage of increase at the general inflation of **1.78%** for any amendment in the **GROSS** price of healthcare services for the year of 2017. Use of this inflation rate is not intended for the discount rates agreed upon by the Providers and Payers.

#### Exemption from this PN

This Procedural Notice does not apply to new providers. A new provider is a provider that has a first time facility license issued by the designated authority (DHA, MOH, etc.) within the last 730 days from the date of this Procedural Notice. To receive an exemption, these exempt providers must submit their exemption request to [DataHFD@dha.gov.ae](mailto:DataHFD@dha.gov.ae) no later than **Tuesday 13th December 2016 1800 GST**, with the Subject of "Exemption Request", attaching a copy of the facility license. Requests that do not follow this process will not be eligible to increase their prices.

Any clarifications or inquiries may be addressed through the email [DataHFD@dha.gov.ae](mailto:DataHFD@dha.gov.ae). No phone calls to eClaimLink Support and DHA will be entertained to address this process unless for a specific technical issue related to the system.